To all our patients,

The **PA Center for Dental Implants and Periodontics** hopes that you and your families are all well and staying safe during this time of quarantine. **We are actively navigating the sea of information** to be sure that we are acting in accordance with organizations like the CDC, OSHA, ADA, and PDA. This letter is to inform you of our current actions and status.

At this time, our **office remains closed for all routine, non-essential care until further notice**. This means that all regularly scheduled hygiene, new patient exams, and surgeries, are going to be rescheduled. There will be a few post-operative and emergency surgical appointments based on a case by case basis. **We will be available during this time for emergencies and we are answering calls and will checking our messages regularly.**

It is important to note that our facility has always maintained the highest levels of sterility. We are a surgical office, and this requires strict enforcement of protective measures (PPEs) to provide care in a safe and effective manner. However, we are now following even further precautions to ensure the safety of all.

**Our commonsense viewpoint as a “community”:**
- A healthcare facility that is maintained as ours, is in fact a very safe place. It is **constantly being cleaned, barriers placed, and then disinfected immediately** after patient dismissal in all of our treatment rooms.
- **Expanded protocols** into every area of the office including reception area, bathrooms, and commonly touched surfaces.
- Our schedule will be **respecting the recommended “social distancing.”**
- **Magazines and coffee makers** have been removed.
- There will be **air filters and new Personal Protective Equipment will be worn (PPE) by team members that will further increase safety.**

**What we are asking of our patients and team members during this time:**
- If you have had **contact with anyone that has been ill**, please stay home.
- If you have **traveled to a high-risk area which may include tri-state cities, or haven’t been self- quarantining**, please stay home.
- If you feel “off” or have a fever, GI, or respiratory issues (cough, runny nose, sore throat, shortness of breath), please stay home.
- If you have any **high-risk contacts in your household**, please stay home.
- If you feel well, and have been confirmed for a scheduled visit, we will ask you to wash your hands for 20 seconds upon arriving.
- All handshaking, and other physical greetings are to be avoided.

We take the **health and safety of our team, patients, and all of their loved ones very seriously.** We are **committed to the betterment of our community** at large, and this is an exercise in it. **As the situation unfolds, we may change our protocols or schedule as needed.** Be assured we will **actively contact any patients who will be affected during this temporary closure.**

Best,

Dr. Philip Fava and Dr. Robert Levine